

# Providing health care to the World Leaders: the G20 Preparation for the Hospital and Emergency Department

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## Abstract

The G20 Leaders' Summit is the most significant world meeting which enables international economic cooperation and decision making. The 2014 G20 Leaders' Summit was held on the 15<sup>th</sup> and 16<sup>th</sup> of November with the principal meeting venue located at the Brisbane Convention and Exhibition Centre (BCEC). The event included over 35 Internationally Protected Persons (IPPs), 4,000 delegates and 3,000 media personnel.

The Princess Alexandra Hospital (PAH) was nominated to provide the following health services as part of the overarching G20 Health Services Plan for the G20 Australia 2014 Leaders week; a Leaders Health Clinic at the BCEC, a dedicated hospital service for IPPs, as well as ensuring preparedness for disaster management or surge activity.

The Princess Alexandra Hospital commenced preparatory planning in late 2013 with advance planning completed from July 2014 following clarification of health service requirements. Preparation for the event involved a large scale organisational approach as well as collaboration with key external international, national, state and local stakeholders. Education and Training for the event consisted of a multimodal approach, including an Emergo Exercise for over 140 staff. The Emergency Department played a pivotal role in the hospital preparation and response, as well as in the provision of health care services to the IPPs in the Leader's Health Clinic.

This paper will share the experiences of the planning and preparation activities, the hospital and emergency department response, as well as the evaluation and key learnings from the event.

**Key Words:** G20, disaster management, emergency response